

Data collection and use

At the initiation, completion, execution and termination of an order all the data will be collected, stored and processed by us in accordance with legal provisions.

The personal data that you provide us for example by ordering or by e-mail (such as your name and contact information) will be processed only for correspondence with you and only for the purpose for which you provided us this data. We share your information only to proceed your order with the shipping company to deliver the goods. For the processing of payments we give your payment data to the credit institution responsible for payment. Here will be the data using a 128-bit Secure Sockets Layer Software (SSL) connection encrypts transmitted.

If you are subscribed for our newsletter, we use your email address for promotional purposes, until you unsubscribe from the newsletter again.

We assure you that we will not pass your personal information to third parties, moreover, unless we are legally obligated or you have expressly consented. If we take for the implementation and execution of manufacturing processes services of third parties, the policy of the Datenschutzgesetz 2000 (eng. Data Protection Law) will be stricked.

Server Log Data

By visit of our website, your currently used IP address, date and time, the type of browser and operating system of your PC and the pages viewed by you will be logged and stored temporarily. However, the conclusions about personal data are for us therefore not possible and also not intended. The storage of this so-called. Server Log Data is imperative for technical reasons and to ensure system security. These data are evaluated anonymously for statistical purposes and to improve the quality of our website by the service provider engaged by. A link to the server log data with the personal information of any particular individual person is not to be proceeded. In particular, no merging of server log data with other data sources is proceeded.

Cookies

In order to make our website user-friendly and perfectly matched to your needs, we use cookies in some areas. "Cookies" are small text files that are stored locally on your computer hard drive and kept for later retrieval and facilitate the use of our online offers. We use cookies for the duration of your visit to our website to save the contents of your basket. After you left our website and exit the Internet browser you use, the cookies are automatically deleted. Cookies for statistical analysis is stored temporarily. Most Web browsers automatically accept cookies. However, you can change the settings of your browser so that it does not allow cookies or to notify you when cookies are set. The procedure for disabling cookies you can usually get on the "Help" function of your internet browser. However, we point out that limited the functionality of our websites are available where appropriate in this case.

Google Analytics

Moreover, this website uses Google Analytics. There are privacy policies of Google, Inc. ("Google"):

Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States.

However, if you activate the IP anonymizer on this website, Google will first shorten your IP address within the European Union member states and in other states that are signatories to the Agreement on the European Economic Area. In exceptional cases only, the full IP address will be sent to a Google server in the USA and shortened there. On behalf of the operator of this website, Google will use this information to analyze your usage of the website, to compile reports on website activities and to provide other services connected with website and Internet usage for the website operator.

Google will never combine the IP address supplied by your browser for Google Analytics with other data. You can prevent the cookies being installed on your computer by changing the settings in your browser software. However, if you do this, you may not be able to use all the functions on this website. You can

also prevent Google from acquiring the data on your usage of the website that is generated by the cookie (including your IP address) and from processing this data by downloading and installing the browser plug-in available via the following link: [<http://tools.google.com/dlpage/gaoptout?hl=de>].

Facebook Like Plugin

We use social plug-ins of the facebook.com network. These plug-ins are offered by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA, and transmit data to Facebook. When user visits our webpage which has the Facebook button, the plug-in is activated and user's browser establishes there a connection to the Facebook servers. Here the information will be transferred to Facebook. If the user is Facebook logged in, Facebook match the visit of user's Facebook-Account, even when if the user does not click the button. When the user clicks the button the information of user's browser will be accordingly transmitted directly with Facebook and there it will be saved. If the user does not want that Facebook collect the personal data of user through our webpage, the user should be logged out before the visit of our webpage. Even the user is not Facebook logged in, Facebook could anyway recall and also save in some cases the user's data such as IP-address, etc. For more details on how Facebook handles your data, refer to Facebook's data privacy policy at <https://www.facebook.com/policy.php>.

Storage term

Personal information, which is advised to us, will be so long saved until the purpose is fulfilled, for which the user entrusted us or all the legal storage period is over.

Your rights

Should you no longer be in agreement about the storage of your personal data or this data has to be wrong, we will arrange by your instructions to the extent permitted by law, deletion, correction or blocking of your data. You can request free information about all personal information that we hold about you. For questions regarding the collection, processing or use of your personal data, for information, correction, blocking or deletion of data please contact us at:

Alpenkoch GmbH, Groß-Enzersdorfer Str. 36/6, 1220 Vienna, Austria or alpenkoch@outlook.com

Changes

This Privacy Policy may be changed from time to time. The revised version will be afterwards also published at this point. In such cases if you visit our webpage once again, you should read the privacy policy again.

Effective: August 2015